



P.O. Box 2359
Panama City, FL 32402

Phone: (850) 769-0783

Fax: (850) 763-0099



Our Pledge of Accountability

At The Panama City Rescue Mission and Bethel Village, we trust God to provide various resources we need to help the homeless, hungry, hurting of NW Florida. We are eternally grateful to those individuals who have acted on their desire to share their love for the needy by partnering financially in our ministry.

We are committed to:

- Using your contributions faithfully and wisely, in accordance with our mission to minister in NW Florida to men, women and children caught in the cycles of poverty, hopelessness and dependence of many kinds, and to see lives transformed to hope, joy, lasting productivity and eternal life through the power of Jesus.
- Respecting your privacy, by refusing to make your name, address, or any other personal information available to any other entity.
- Contracting with an independent accounting firm to conduct an annual audit of our finances, and making our financial reports available to all who request them.

On occasion, we receive more contributions for a given project than needed. When this happens, we use funds to meet a similar pressing need.

If for any reason you feel that our Board of Directors and administrative staff have mismanaged your contribution to our organization, please contact us for a refund equal to the total amount of your gift.

The Donor Bill of Rights

Philanthropy is based on voluntary action for the common good. It is a tradition of giving and sharing that is primary to the quality of life. To ensure that philanthropy merits the respect and trust of the general public, and that donors and prospective donors can have full confidence in the nonprofit organizations and causes they are asked to support, we declare that all donors have these rights:

- I. To be informed of the organization's mission, of the way the organization intends to use donated resources, and of its capacity to use donations effectively for their intended purposes.
- II. To be informed of the identity of those serving on the organization's governing board, and to expect the board to exercise prudent judgement in its stewardship responsibilities.
- III. To have access to the organizations most recent financial statements.
- IV. To be assured their gifts will be used for the purposes for which they were given.
- V. To receive appropriate acknowledgment and recognition.
- VI. To be assured that information about their donation is handled with respect and with confidentiality to the extent provided by law.
- VII. To expect that all relationships with individuals representing organizations of interest to the donor will be professional in nature.
- VIII. To be informed whether those seeking donations are volunteers, employees of the organization or hired solicitors.
- IX. To have the opportunity for their names to be deleted from mailing lists that an organization may intend to share.
- X. To feel free to ask questions when making a donation and to receive prompt, truthful, and forthright answers.